

Script for Usertesting the Digital Storytelling Platform, vers.1.1
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Assisted test:

Short introduction

This is thought as a "speak aloud" test, so please try to get the user to speak up as they test and comment on everything they feel is relevant.

The test could be recorded and then transcribed if you feel that would be a better way for you to perform the test instead of taking notes.

The overview is first to look a bit on exsisting stories, then create one by them self, and finally provide some closing comments. The test is presumed to take about 30-45 mins, depending on the test persons feedback.

If possible, a tablet should be present, and the user should be able to use that instead of a computer, if they are experienced tablet users.

The test (remember to that the user should be logged out from the previous session). The text in square brackets are meant as guides for the person leading the test, the other text is meant to be told to the test subjects.

- Go to
<http://panic.image.ntua.gr:9001/awareness/html/index.html#/en/Europeana+1914+-+1918>
- Start out by reading the Help text (menu, right side)
- Select a story to view it
- Read and verbally comment on the main story [in order to check if users recognize the main story in the left side]
- Look through all items of the story [in order to check if they use the symbols or the prev/next arrows]
- Do you see another way to see the items?
- Click "View item" on 1-3 of the story items. [Talk a bit about the items – are the easy enough to get further on and see more details from? Ask the user to go back to the DSP window again. Is it too confusing that the actual item can be as far away as three clicks? (click one in DSP, click two in Europeana, click three in third party database)]
- Do you see any way to interact with the story? [worth noting if they notice that they can share the story and comment on it]
- Close the Story window [is it easy to get back to the main window?]
- Look at another story [just to make them feel comfortable with the interface]
- Change Theme (and language, if appropriate), and look at this new array of stories
- Try to explore items (not stories) in the main overview window
- Can you find a story containing "Charite hospital" in the Europeana 1989 theme? [or a similar search – the objective is for them to search in stories]

- Ask the user to create a new story in any of the themes they feel like. [if they can't come up with something by themselves, an outline of story can be found below]
- [take notice in if they realize that they should log in before they can create a story]
- [If they don't wish to join themselves, just let them use whatever email they want – just try to keep a note of the email address so it can be deleted afterwards]
- [Take notice if problems occur during the registration process]
- Start by uploading an image from the computer (does maybe not apply if using a tablet) [if they wish, they can upload the dummy picture]
- Search Europeana and find at least one video and one image.
- Gather minimum 2 story objects to "my library", to use in the test story. These objects can be taken from other stories or from a search result.
- Then create your own story and you can add your own pictures if you like [be aware if they add tags and comment on the items in their story] and publish it. [If they are only making a dummy story, please ask them to add "dummy" in the title of the story, so it will be easy to delete afterwards]
- Explore "my library" – can you briefly describe what it contains?

This should pretty much end the actual testing session. After this, the user should be asked these questions

- What is your overall impression of the Digital Storytelling Platform?
- How do you judge the overall usability of the Digital Storytelling Platform? (1 to 5)
- How do you judge the overall visual appeal of the Digital Storytelling Platform (1 to 5)
- How do easy was it to create a story? (1 to 5)
- What do you like most?
- What do you like the least?
- What could you imagine to use the Digital Storytelling Platform for?

Plus other comments should be noted, of course.

Online test:

- Please go to <http://panic.image.ntua.gr:9001/awareness/html/index.html#/en/Europeana+1914+--+1918>
- Start out by reading the Help text (menu, right side)
- Select a story to view it
- Please read the main story
- Look through all items of the story
- [Questions]:
- How easy was it to find the main part of the story? (1-5)
- How easy was it to see all the elements of the story? (1-5)
- Do you see any way to interact with the story? (yes/no)

- Please close the Story window
 - Please look at another story
 - Change the Theme, and look at minimum one story in this theme
 - Try to explore items (not stories) in the main overview window
 - Questions:
 - Can you find a story containing "Charite hospital" in the Europeana 1989 theme? (yes/no)
 - Do you find it confusing that there are different stories in different Themes? (yes/no)
 - Please register yourself as a user
 - How easy did you find it to register yourself as a user and log in? (1-5)
 - Now create a story of your own:
 - Start by uploading an image from the computer
 - Search Europeana and find at least one video and one image.
 - Gather minimum 2 story objects to "my library", to use in the your story. These objects can be taken from other stories or from a search result.
 - Then create your own story and publish it, and you can add your own pictures if you like
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- What is your overall impression of the Digital Storytelling Platform?
 - How do you judge the overall usability of the Digital Storytelling Platform? (1 to 5)
 - How do you judge the overall visual appeal of the Digital Storytelling Platform (1 to 5)
 - How do easy was it to create a story? (1 to 5)
 - What do you like most?
 - What do you like the least?
 - What could you imagine to use the Digital Storytelling Platform for?
 - Do you have any other comments?

Dummy story suggestion in 1989 theme:

- Add the image "berlin_wall_stickman.png" (a dummy image that was with the original email containing this word file)
- Find the image "Goodbye Lenin" from the "Berlin reunited" story and add to My Library
- Find the image "Charite Hospital" from the "The Berlin Wall kept them apart" story and add to My Library
- Create a story based on those files, containing the tag "stickman" and a text, fx "The Berlin wall was constructed from 1961 and was in place for many years, with the purpose of dividing the people of Berlin. A lot of people tried to go from east to west, both under and over the wall. Tragically, a lot of people were either killed or hurt during these attempts, and some of the victims were brought to the Charite Hospital. Quite a lot of movies have also been made, in which the struggle to get pass the Berlin wall plays a significant role".